



www.stcroixgas.com

415 S Second St
River Falls, WI 54022
(715) 425-6177

NOVEMBER 2019

Due Date:

**November 25,
Monday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

River Falls Location:

Our office, 415 S. 2nd Street.
Due date deadline: 5 p.m.

Prescott Location:

First National Bank,
1151 N. Canton Street.

Due date deadline:

lobby - 5 p.m.,
drive-up window - 6 p.m.

Bank Online bill payers:

allow 10 business days for
your payment check to reach
us to avoid late fees.



ONLINE: Visit us at

www.stcroixgas.com.

You can click through to pay by credit card or check with Payment Service Network. Or call PSN at 877-885-7968. There is a \$3.99 transaction charge.

Or... **AutoPay is free and automatic each month—details on our website.** Pair it with **Budget Plan to make your gas bill payment amount predictable.**

Introducing Focus on Energy Marketplace

The best place to unlock **instant rebates** on energy-efficient products



Order products from the comfort of your home and receive instant discounts on energy-efficient products.

Head to the Focus on Energy Online Marketplace to claim your instant discounts and start saving energy and money. Free shipping on orders over \$49.

- \$50 off a smart thermostat
- \$20 off an advanced power strip
- 33% off LED lights and water saving products



For more information, or to start shopping, visit our website at focusonenergy.com/marketplace or call **800.762.7077**.

*Some programs require that a resident must be a customer of a participating natural gas AND electric utility. Find out if your electric utility participates at focusonenergy.com/utilities.



WISCONSIN



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Prefer mail to the internet? We have the list of qualifying thermostat makes and models, and the rebate application. Call or drop in for a copy to mail in, if you prefer not to complete the application online.

Odor of Gas

Natural gas is a colorless, odorless fuel. For safety reasons, a chemical odorant called mercaptan is added for easy detection. This odorant has a distinctive “rotten egg” type scent. Natural gas odors should be reported right away. Do not try to locate the source of the smell.



What's that smell?!

If you smell this odor:

- Alert others and leave the area immediately.
- Avoid using any sources of ignition, such as cell phones, lighters, matches, cigarettes, flashlights, light switches, landlines or starting a car engine.
- **Call St. Croix Gas at 715-425-6177** once you are out of the area and in a safe place.